



Early Intervention/Early Childhood
PROFESSIONAL DEVELOPMENT COMMUNITY OF PRACTICE

Capturing Family/Professional Pandemic Stories: Telehealth/Live Video Visit Questions/Prompts

Possible Questions for use by states, territories, programs as family, early interventionist, or early childhood personnel telehealth/live video visit stories are being collected. These questions can be used as a base, and can be modified as appropriate given the context of the work or program. These questions can be valuable as a tool to create/facilitate podcasts, interviews, focus groups or videos and can be used with a variety of individuals.

1. When you first learned about or agreed to early intervention services through telehealth/live video visits, what was going through your head - what were you thinking about or feeling?
2. As you think back on your experience using telehealth/live video visits, how has it been for you overall?
3. Can you identify and describe a few of the biggest “wins” related to your use of/engagement with telehealth/live video visits? What do you think made those wins possible?
4. What has been the most challenging or difficult for you with the use of telehealth/live video visits?
5. Can you share a bit about what made this such a challenge?
6. Looking back on this, can you identify any supports that would have helped you overcome or possibly prevent this challenge?
7. Wrap-up - given your lived experience, what are 1 or 2 pieces of advice you might offer to a family/provider who is new to or considering the use of telehealth/live video visits.