



Early Intervention/Early Childhood
PROFESSIONAL DEVELOPMENT COMMUNITY OF PRACTICE

The Early Intervention/Early Childhood Professional Development Community of Practice (EI-EC PD CoP) Family/Professional Stories Subgroup formed in 2021 to explore ways to gather and preserve historical information including family and professional stories around their experiences with tele-intervention during and after the pandemic. The subgroup had 3 primary objectives: 1) to collect stories from families and professionals in audio or video format, 2) to make the stories available for a national audience to be used for marketing, awareness, education, or professional development, and 3) to share a set of questions and a process with colleagues from across the nation that could be utilized in their respective states, territories or programs.

Below are a set of resources that can be utilized by states, territories, and programs.

**Note: each state, territory or program refers to early intervention visits using technology differently. Through these resources, the words telehealth, tele-intervention, live video visits, virtual visits are used interchangeably.*

If you need assistance or have questions about the resources shared within this document, please email iecpdcop@gmail.com.

Family & Professional Telehealth Stories catalog

Below is a catalog of audio clips from families and professionals regarding their use of tele-intervention in early intervention. The clips can be used in a variety of ways. Some examples include: 1) the clips may be embedded into professional development resources you produce, 2) the content may be used in your newsletter or announcements for collaborative partners, families, or personnel, 3) the clips can be used as the basis for discussion or reflection in a professional development opportunity, a mentoring session, or you can use these to develop possible reflection questions for those you are supervising.

Complementary Resource Links:

[Capturing Family/Professional Pandemic Stories: Telehealth/Live Video Visit Questions/Prompts](#)

This resource includes possible questions for use by states, territories, programs as family, early interventionist, or early childhood personnel telehealth/live video visit stories are being collected. These questions can be used as a base and can be modified as appropriate given the context of the work or program. These questions can be valuable as a tool to create/facilitate podcasts, interviews, focus groups or videos and can be used with a variety of individuals.

[Photo Video Audiotaping consent example](#)

Example consent that can be adapted by states, territories, programs. Each program should review the consent language and ensure it is consistent with the requirements of that program. This is an example only.

[EI on the Fly Podcast](#)

This podcast is designed so you can easily listen between visits during your day. Each episode focuses on an important topic discussed by Dana Childress, PhD and Emily Webb, MS ED, two experienced EI professional development specialists who have also been service coordinators, service providers, and parents of children enrolled in EI. A few episodes provide great resources and information focused specifically on tele-intervention (aka telehealth, tele-intervention, live video visits, virtual visits).

EI on the Fly: [Episode 1 - Tele-what?: What is Tele-Intervention](#)

EI on the Fly: [Episode 3 - Positive Experiences and Benefits of Tele-Intervention](#)

EI on the Fly: [Episode 3 - Overcoming Challenges with Tele-Intervention](#)

EI on the Fly: [Episode 4 - Supporting the Parent-Child Relationship](#)

EI on the Fly: [Episode 5 - Managing Technology](#)

Overview of the Audio Clips:

Title: [Professional perspective on telehealth - approaches and benefits](#)

Desc: Christine, a PT in Colorado is interviewed and shares information and perspective on successful approaches to telehealth and the benefits for families.

Runtime: 3 minutes, 48 seconds

Question prompt: Can you identify and describe a few of the biggest “wins” related to your use of/engagement with telehealth/live video visits? What do you think made those wins possible?

DEC Recommended Practices: A7, A9, E1, E3, F3, F5, F6, INS5, INS13, TC2

Keywords: telehealth, observation, capacity-building, collaboration, routines

Title: [Professional perspective on telehealth - capacity building supports](#)

Desc: Christine, a PT in Colorado is interviewed and shares information and perspective on how telehealth supports parent-child interactions and is a solution to barriers for care

Runtime: 3 minutes, 25 seconds

Question prompt: Can you talk about how telehealth supports parent-child interactions?

DEC Recommended Practices: A7, A9, F1, F5, F6, INS 2, INS5, INS13, TC2

Keywords: telehealth, observation, natural environments, capacity-building, collaboration, routines

Title: [Professional perspective on addressing technology challenges](#)

Desc: Christine, a PT in Colorado is interviewed and shares information and perspective on how to address technology challenges with telehealth

Runtime: 3 minutes, 53 seconds

Question prompt: What are some technology challenges with telehealth and how do you address them?

DEC Recommended Practices: E1

Keywords: telehealth, technology, challenges/solutions

Title: [Advice on conducting telehealth visits for professionals](#)

Desc: Christine, a PT in Colorado is interviewed and shares information and perspective on how other professionals can be successful with conducting telehealth visits

Runtime: 3 minutes, 31 seconds

Question prompt: What advice do you have for other providers on how to have successful telehealth visits?

DEC Recommended Practices: A2, A9, E1, F1, F5, F6

Keywords: telehealth, strategies for professionals, collaboration, coaching

Title: [Evaluations and IFSP meetings via telehealth](#)

Desc: Trish, an SLP in Colorado is interviewed and shares information and perspective on doing evaluations/assessments and IFSP meetings via telehealth

Runtime: 6 minutes, 51 seconds

Question prompt: Can you talk about how evaluations, assessments and IFSP meetings are conducted via telehealth? What tools do you use that are effective virtually?

DEC Recommended Practices: E1, F3, F4,, F5, F7, TC1, TC2

Keywords: telehealth, evaluation, assessment, tools

Title: [Flexibility and adaptability for successful EI visits via telehealth](#)

Desc: Trish, an SLP in Colorado is interviewed and shares information and perspective on how other professionals can be successful and flexible with conducting telehealth visits.

Runtime: 2 minutes, 0 seconds

Question prompt: What advice do you have for other providers on how to have successful telehealth visits?

DEC Recommended Practices: INS1

Keywords: telehealth, strategies for professionals, flexibility, self-care

Title: [Advice on setting up workspace for telehealth](#)

Desc: Trish, an SLP in Colorado is interviewed and shares information and perspective on how to set up your workspace for successful telehealth sessions.

Runtime: 3 minutes, 33 seconds

Question prompt: What advice do you have for other providers on how to set up your workspace to be successful with telehealth

DEC Recommended Practices:

Keywords: telehealth, setting up your workspace, lighting, and sound for successful telehealth sessions

Title: [Supporting parent-child relationship and coaching families](#)

Desc: Melanie, an OT in South Carolina is interviewed and shares information and perspective on how to support the parent-child relationship and preparing families for telehealth.

Runtime: 3 minutes, 9 seconds

Question prompt: What advice do you have for encouraging parent-child interaction during telehealth visits?

DEC Recommended Practices: F1, INS13

Keywords: telehealth, parent-child interaction, setting the stage for successful telehealth visits, rapport

Title: [Responding to Technology Challenges](#)

Desc: Melanie, an OT in South Carolina is interviewed and shares information and perspective on how to manage technology challenges that arise with telehealth.

Runtime: 6 minutes, 0 seconds

Question prompt: What advice do you have for managing technology challenges?

DEC Recommended Practices: E1, F1, F5

Keywords: telehealth, technology challenges, strategies regarding technology

Title: [Supporting other EI providers with telehealth](#)

Desc: Melanie, an OT in South Carolina is interviewed and shares information and perspective on how to support other EI providers with telehealth.

Runtime: 5 minutes, 46 seconds

Question prompt: What do you do to support other providers in their use of telehealth?

DEC Recommended Practices: L1

Keywords: telehealth, mentorship, coaching

Title: [Wins and challenges of telehealth in rural settings](#)

Desc: Lori, a Developmental Interventionist in rural Colorado is interviewed and shares information and perspective on wins and challenges with telehealth, especially in rural areas.

Runtime: 13 minutes, 51 seconds

Question prompt: What challenges have you faced with providing tele-intervention?

DEC Recommended Practices: A2, A3, A4, A6, A7, A8

Keywords: telehealth, challenges, access, family reluctance

Title: [Telehealth challenges and considerations in rural settings](#)

Desc: Lori, a Developmental Interventionist in rural Colorado is interviewed and shares considerations and challenges for telehealth in rural areas.

Runtime: 8 minutes, 9 seconds

Question prompt: What challenges have you faced with providing telehealth?

DEC Recommended Practices: F1, F3

Keywords: telehealth, challenges, access, introducing telehealth to families